



NEW CLIENT SHEET

Owner's Name: _____ Date: _____

Street Address: _____

City/State: _____ Zip: _____

BEST Number to call: _____ Cell? _____ Alternate Number: _____

OK to text? _____ E-mail address (*print legibly*): _____

Emergency Contact Phone Number: _____

Pet's name: _____ Pet's Age/Birthday: _____

Breed: _____

Desired Haircut: _____

How did you hear about Blue Ribbon? _____

May we thank someone for referring you? _____

Veterinarian: _____

Address/Phone Number: _____

List any *medical conditions* and/or *special handling instructions* we need to be aware of: _____

List your Pet's Medications and Food fed : _____

Last Grooming Shop attended and last grooming date? _____

With my signature, I grant Blue Ribbon Pet Salon permission to post pictures of my Pet to Social Media. I understand no personal information will be revealed. Posted pictures are used to demonstrate our grooming services. _____

Better Business Bureau AGREEMENT TO MEDIATE and/or ARBITRATE:

Providing we are BBB Accredited and in good standing, you and Blue Ribbon Pet Salon agree to submit any dispute arising under this agreement, with the exception of disputes alleging criminal or statutory violations, to Better Business Bureau of Greater Hampton Roads, Inc. to be resolved through mediation and/or binding arbitration.

Mediators are volunteers and are Supreme Court Certified. Decisions reached in mediation are mutually agreed upon between disputing parties.

In accordance with the BBB Rules of Binding Arbitration, the Arbitrator's decision will be final and binding on both you and Blue Ribbon Pet Salon, and judgement on the decision may be entered in any court having jurisdiction.

This Agreement to Arbitrate affects important legal rights. Neither of us will be able to go to court for disputes that must be arbitrated. Further information about BBB arbitration may be obtained by contacting BBB at 757-531-9400.

Neither of us will be committed by the terms of this agreement to mediate and/or arbitrate unless you sign below.

Accepted: _____ Date: _____
(Customer Signature)

Accepted: _____ Date: _____
(Company Signature)

